# Kentucky e-Health Summit

**CABINET FOR HEALTH & FAMILY SERVICES** 

# Kentucky eHealth Strategy

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#### **CMS Framework for Quality**

#### Better healthcare



Improving <u>patients</u>' experience of care within the Institute of Medicine's 6 domains of quality: *Safety, Effectiveness, Patient-Centeredness, Timeliness, Efficiency,* and *Equity.* 

#### Better health



Keeping patients well so they can do what they want to do. Increasing the overall health of **populations**: address behavioral risk factors; focus on preventive care.

#### Reduced costs



Lowering the total cost of care while improving quality, resulting in reduced monthly expenditures for Medicare, Medicaid, and CHIP beneficiaries. Supporting <u>new models of payment</u>.















# **Quality In Kentucky**

|   |  | Kentucky    |
|---|--|-------------|
| • | 50th in smoking (970,000+ smokers in KY)                     | 29.0%       |
| • | 40 <sup>th</sup> in obese adults (more than 1 million in KY) | 30.4%       |
| • | 43 <sup>rd</sup> in sedentary lifestyles for adults          | 29.3%       |
| • | 41st in diabetes in adults                                   | 10.8%       |
| • | 48th in poor mental health days (last 30 days)               | 4.8         |
| • | 49th in poor physical health days (last 30 days)             | 5.0         |
| • | 30 <sup>th</sup> in lack of health insurance                 | 14.6%       |
| • | 43 <sup>rd</sup> in cardiovascular deaths/100,000            | 303.9       |
| • | 50 <sup>th</sup> in cancer deaths/100,000                    | 217.7       |
| • | 50th in preventable hospitalizations/1,000                   | 102.8       |
| • | 43 <sup>rd</sup> in low birth weight                         | 9.0%        |
| • | 44 <sup>th</sup> in premature death/100,000                  | 9,790       |
| • | 44th overall in America's Health Rankings                    | 44 Kentucky |

NOTE: 2012 Edition of <u>America's Health Rankings</u> from United Health Foundation www.americashealthrankings.org/KY





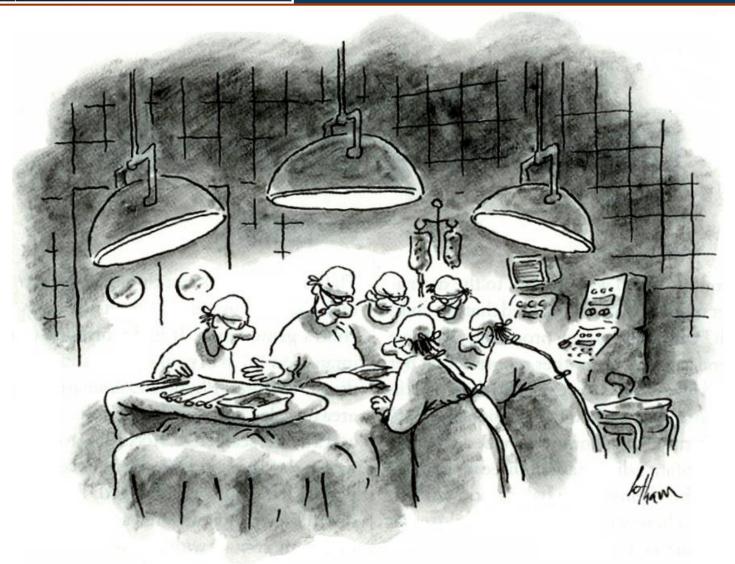








# Strategy?

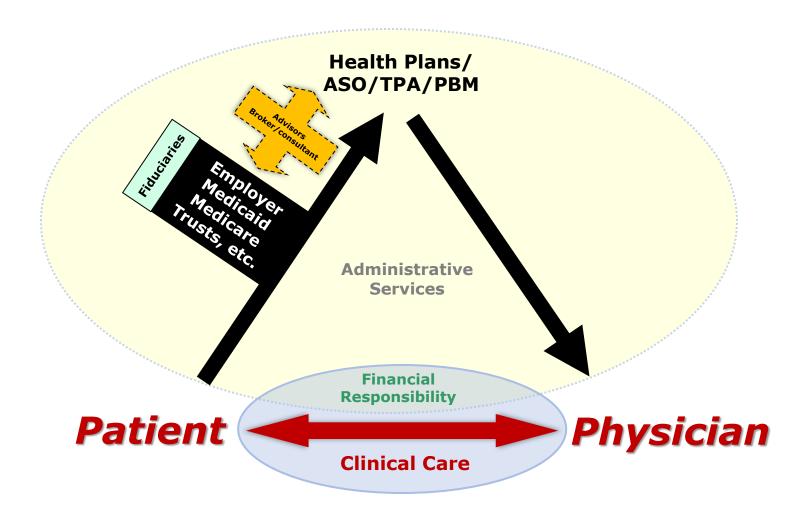


"Let's just start cutting and see what happens."





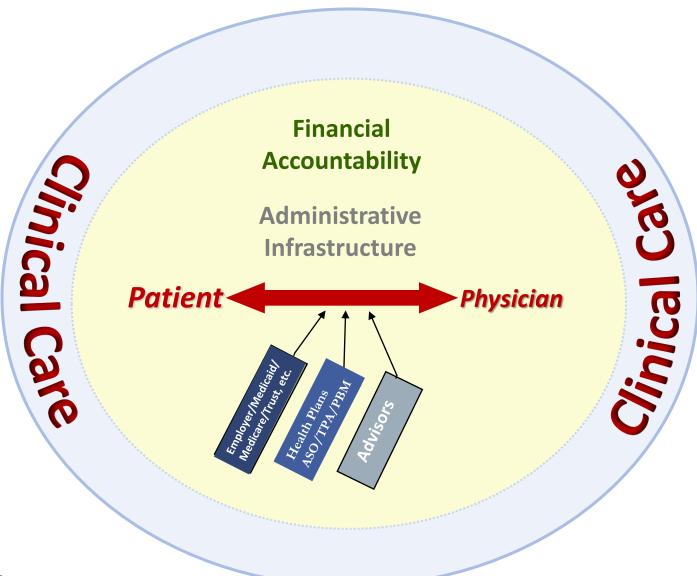
## **Historical Strategy**







#### **Clinical Integration Strategy**







#### **Clinical Integration Strategy**

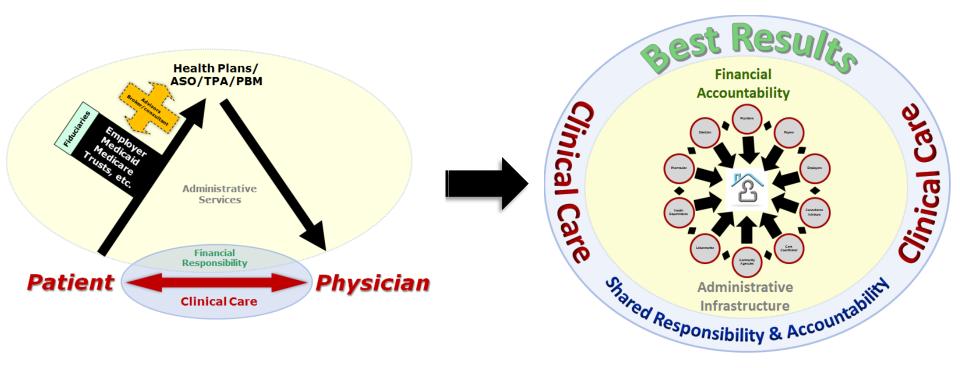








# **Transformation**















#### **How Do We Get There?**



"Sometimes it's easier if you break the work up into little chunks."





# **Steps**

Don't Make Assumptions Validate with Data

Move From Proprietary Silo's Transparent Coordination

"Move the Meter" (Take Action) Measure/Quantify the Results







# HOW?



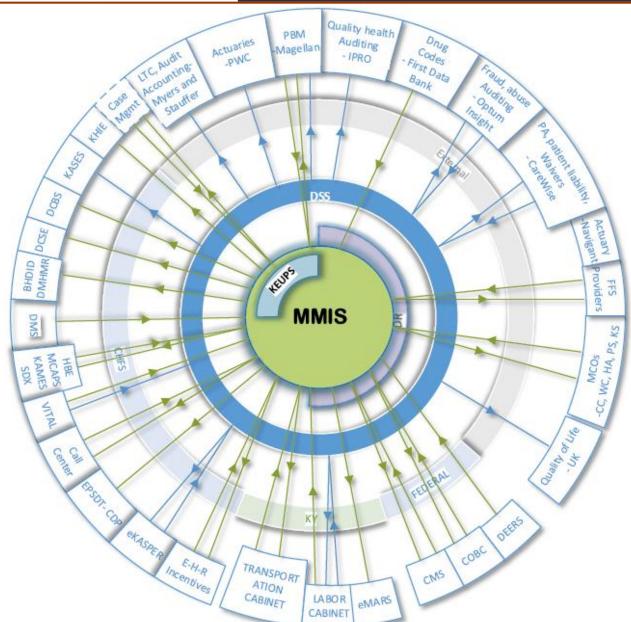








## **Medicaid Data**







#### **Cabinet for Health & Family Services**



#### **Cabinet for Health & Family Services**



#### **Administrative Data Sets**

Medical Claims
Prescription Claims
Behavioral/EAP Claims
Vision/Dental
Eligibility







#### **Clinically-oriented Data Sets**

Self-report (HRA, PHQ-9, SF-8, etc.)

CM, DM, MTM, EAP

**EMR** 

Laboratory

ADT, CCD, Path, etc

Registries





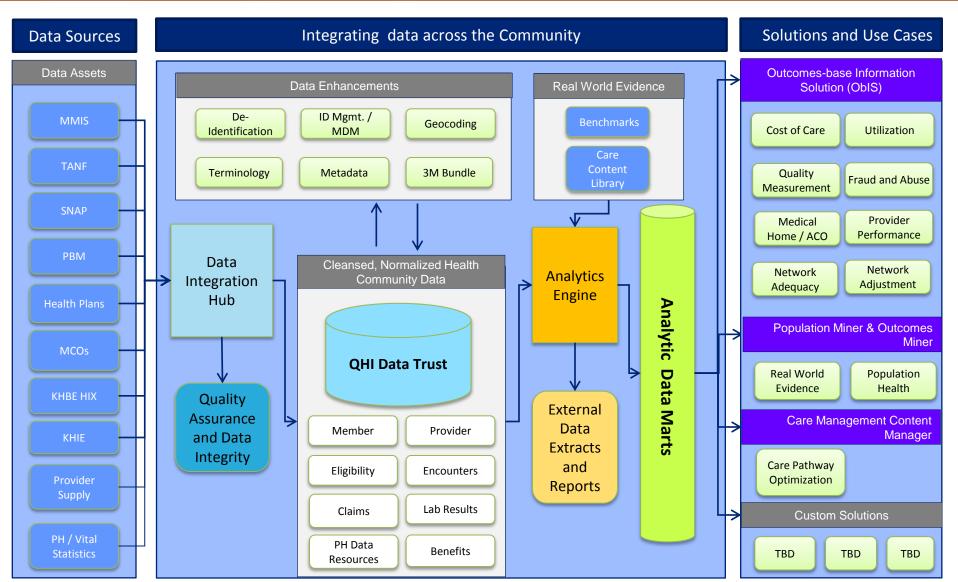
#### Quality Health Information Citizen Portal Provider Worker's Portal **EMR** Portal K S U U ĸ K В A Y P 1 0 н C н Р R M Т H E в C A P M R т E E 0 H D G s R S A т S M E S M **Enterprise Service Bus** External External \* Notification Service \* Security Framework \* Rules Engine \* Document Mgmt \* Partner Partner \* Master Data Mgmt \* Data/Fraud Analytics \* < --- Kentucky Enterprise Framework --- > KENTUCKY CITIZEN INFORMATION







#### **QHI Architecture Overview**















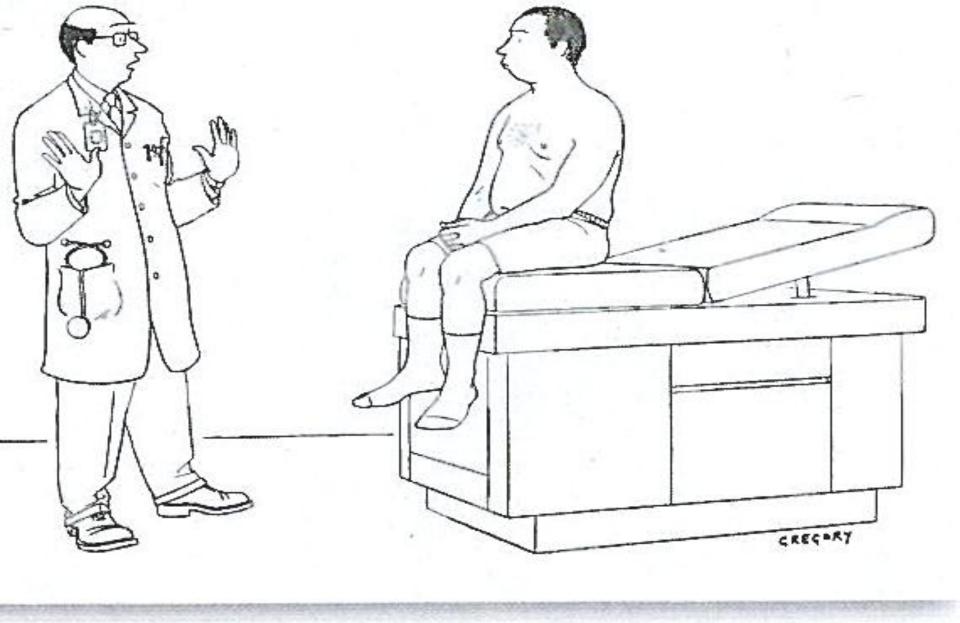
"The practice of medicine is an art, not a trade; a calling, not a business...

...a calling in which your heart will be exercised equally with your head"

Sir William Osler







"Whoa-way too much information."